

Newsletter

Noises from Entek

Between October 2011 and January 2012, the Environment Agency and North Tyneside Council received numerous complaints of a persistent droning and oscillating noise from residents in the villages of Camperdown and Burradon. On investigation it was found that the Entek International (Entek) site at Killingworth was the source of the noise.

This newsletter gives an update about the work done since these complaints.

Progress

The noise at Entek was above the level allowed in the company's Environmental Permit. As the regulatory body for the site, we worked with Entek to determine the cause of the noise, carry out remedial action and bring them back into compliance.

The investigation found that the noise was coming from two external fans of the site's air extraction system that were installed last year to improve this part of the process. In January 2012 the external fans were modified to reduce the noise.

Since then we have carried out noise monitoring at the site and at the homes of affected residents. We are now confident that the remedial actions have been successful and that the noise from Entek has been reduced to an acceptable level consistent with the background noise for the area. We believe Entek are now complying with their Environmental Permit.

Entek has, at our request, implemented a noise management plan as part of the remedial actions. This will monitor noise from all plant and equipment on site and proactively consider the impact of noise if the plant is modified in the future.

Throughout the process, Entek has displayed a positive attitude and cooperated fully with us to resolve the issue as quickly as possible. They have informed us that they remain committed to maintaining a good relationship with the local community.

Who to contact

If you want to report any noise issues coming from the Entek site in the future please call the Environment Agency's incident hotline on 0800 807060. This is a 24 hour service and calls are free from most landlines.

For any other noise issues in the area then please contact Claire Wilson or Frances McClen of North Tyneside Council on 0191 643 6640/6645.